

# High Country West “E-NEWS”

Rancho Bernardo, California

## Neighborhood News - SEPTEMBER 2019

### Club Hours

Monday thru Sunday 8:00 AM to 10:00 PM

The restrooms close 30 minutes before closing & pool/spa closes 5 min before closing.

**Club Manager:** Mike Lutz  
**Club Office:** (858)451-0725  
**E-mail:** [manager@highcountrywest.com](mailto:manager@highcountrywest.com)  
**Web Site:** [www.highcountrywest.com](http://www.highcountrywest.com)  
**Address:** 16003 Turtleback Rd, 92127

### President's Corner:

School is back in session, the tourists are starting to head home from our beaches, and the Chargers are playing again (in LA!) – it must be fall. As busy as this time of year can be, try to take an hour or two out and enjoy our beautiful club and all its amenities during the coming warm sunny days and cool nights that mark autumn in High Country West.

Over the past few months, the Board and HCW management have heard concerns from a number of residents about neighborhood safety. If you follow Nextdoor.com, it seems all of Rancho Bernardo has become a target for criminals who are burglarizing parked cars and stealing packages from porches. In response to this situation, the Board has engaged a local security service for nightly patrols of our neighborhood. While this is a good start to fight crime in our area, please do whatever you can to make our neighborhood less of a target for thieves. Here are a few crime prevention tips from Neighborhood Watch:

- Keep all doors and windows locked
- Use outside lights
- Keep your garage door closed
- Notify the Retired Senior Volunteer Patrol (RSVP) when you go on vacation
- Call 9-1-1 if you see something suspicious

Even better, take some time and get to know your neighbors better, understand the daily routines in your neighborhood, or get involved with the Neighborhood Watch program ([www.rbnhw.org](http://www.rbnhw.org)). By working together, we can make our neighborhood a safer place for all of us!

We always want to hear from you. Please consider stopping by our monthly Board meeting to ask questions, state your concerns, and let us know what is on your mind.

Best wishes,

Julie Cole



**DID YOU NOTICE THE NEW DIVING BOARD WAS INSTALLED?** With guard service coming to a close we would like to remind adults of a few key rules to enforce with kids & guests when here using the pools:

- Stay off lane line ropes -always
- Keep out of lap lanes when swimmers are using them and walk around, do not swim through them
- Read the posted dive board rules; one person on board at a time, go straight off, do not hang under board, exit at ladder

### READ & FOLLOW ALL DECK SIGNAGE

Call or see office with concerns 858-451-0725

Thank you for your assistance!

BE SAFE HCW

**George Cooke, Realtor®, HCW Resident**

See the latest HCW  
Market Chart at  
[www.GeorgeCooke.com](http://www.GeorgeCooke.com)



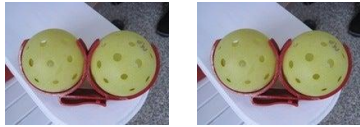
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## Architectural Corner

During these hot summer months, please water your yards to keep the areas from turning brown and dry. This not only ensures the grass and plants keep from going dormant, it also reduces fire fuel. Second, the dry weather and recent wind has loosened all those dry pine needles and they are covering yards, sidewalks, gutters, and the street. Please take a little time to rake them up. If you need some assistance, please contact Neighbors Helping Neighbors for some community support.

The September Architectural meetings are scheduled for Wednesday September 4<sup>th</sup> and 18<sup>th</sup> this month at the Clubhouse meeting room starting at 6:30 P.M. Please drop off any paperwork no later than the Friday before a meeting for your request to be reviewed.



## ATTENTION PICKLE BALL PLAYERS

Starting on September 4<sup>th</sup> the basketball court will be available for Pickle ball play. You may now reserve the court for either basketball or pickle ball for up to one hour. You may call the club the day of or one day prior to make a reservation for play up until dusk (no lights on court). The court can be reserved day of if open.



Help keep our club areas clean. As a courtesy to the next guest, please pickup areas that you used during your visit. Brooms are on deck. Ask staff members if you need assistance with other items. A REMINDER please do not bring glass items on to the deck areas. No bottles, bowls, mugs... Glass and bare feet do not mix.



## GUARDING IS LIMITED NOW

With school back in session → **NO GUARDS** are here Monday through Friday.

On **HOT** weekends we generally guard 12-6 PM. Call the office ahead to inquire if guards will be on duty for you if needed.

**Reminder of the age limits for swimming/club use:**

- **Kids must be 14 yrs. to swim with NO GUARD on duty**
- Kids must be 10 yrs. to swim when guards are on duty (with no adult with them) and be strong swimmers
- Kids must be 10 yrs. to come to the club house alone to use play areas



Rancho Bernardo Neighborhood Watch is seeking block captains. HCW still has a few block captains in place and would like to once again have all streets involved. RBNW is building the program back up to be a strong presence in RB with the goal of putting captains in place for all streets. HCW in the past had a very strong block watch program. If you are interested in becoming a block captain, please stop by the club and pick up your volunteer form or check out [ranchobernardonw.org](http://ranchobernardonw.org).



## HOW DO I CHANGE MY ACCOUNT TO THE NEW \$100 AMOUNT THAT BEGAN ON JULY 1<sup>ST</sup>?

If you are using **auto pay through your bank** (they send us a check) you will need to go on line and adjust this yourself through your account.

If you are paying by **ACH through the portal** (set up from your email through HCW), this is our cost savings method, you will need to go to the portal and make the adjustment there. If you forgot how to access this, go to [highcountry.appfolio.com/connect](http://highcountry.appfolio.com/connect) **(no www.)** The system should prompt you to enter your email & password to gain access to your account to make the needed change. Call the office and ask for Mike or Shari if you need help.